


Tourism Qualifications and Job Roles

SIT10107 Certificate I in Tourism (Australian Indigenous Culture)	SIT20107 Certificate II in Tourism	SIT30107 Certificate III in Tourism	SIT30207 Certificate III in Tourism (Retail Travel Sales)	SIT30307 Certificate III in Tourism (Tour Wholesaling)	SIT30407 Certificate III in Tourism (Visitor Information Services)	SIT30507 Certificate III in Tourism (Guiding)	SIT40107 Certificate IV in Tourism (Guiding)	SIT40207 Certificate IV in Tourism	SIT50107 Diploma of Tourism	SIT60107 Advanced Diploma of Tourism
<ul style="list-style-type: none"> Indigenous storyteller assistant in an Indigenous cultural centre assistant Indigenous guide 	<ul style="list-style-type: none"> office assistant for a small tour operator documentation clerk for a tour wholesaler receptionist and office assistant in a professional conference organiser receptionist and office assistant in a retail travel agency retail sales assistant in an attraction museum attendant 	<ul style="list-style-type: none"> guide and salesperson in an Indigenous cultural centre cellar door salesperson and guide in a winery attendant and guide in a museum attendant in an attraction or theme park senior ride operator in an attraction or theme park operations consultant for a tour operator reservation sales agent for a tour operator 	<ul style="list-style-type: none"> travel consultant tour desk consultant international travel consultant leisure consultant corporate leisure consultant corporate consultant international corporate consultant online consultant mobile travel consultant 	<ul style="list-style-type: none"> operations consultant wholesale consultant wholesale groups consultant wholesale international consultant reservations consultant reservations sales agent call centre sales agent inbound tour coordinator inbound travel consultant inbound groups consultant tour controller tour finaliser incentive coordinator tour consultant account manager 	<ul style="list-style-type: none"> information officer booking agent sales consultant 	<ul style="list-style-type: none"> tour guide site guide winery guide nature-based site guide 	<ul style="list-style-type: none"> local guide, tour guide and senior tour guide tour manager or tour director interpretive guide and senior interpretive guide remote area guide outdoor recreation guide or tour leader museum guide and heritage guide cultural guide and senior cultural guide nature-based guide and senior nature-based guide adventure guide walking guide specialist guide driver guide owner-operator of small tour operation 	<ul style="list-style-type: none"> Operations specialisation include: senior operations coordinator operations supervisor assistant manager – tour operations reservations sales or call centre supervisor senior or supervisory retail consultant, corporate or leisure. Marketing specialisation include: sales coordinator or sales executive marketing coordinator product coordinator promotions officer account manager – corporate 	<ul style="list-style-type: none"> visitor information centre manager operations manager manager – tour operations manager – cultural tour operations inbound groups manager reservations manager or call centre manager retail travel agency manager visitor information centre manager director (owner-operator small tourism business) manager (owner-operator small tourism business) sales manager marketing manager product manager tourism manager inbound sales manager 	<ul style="list-style-type: none"> managing director director general manager general manager sales and marketing director of sales and marketing strategic marketing manager general manager operations director of operations business development manager



Hospitality and Events Qualifications and Job Roles

Hospitality Qualifications and Job Roles

SIT10207 Certificate I in Hospitality <ul style="list-style-type: none"> bar useful coffee shop assistant waiter food and beverage runner housekeeping assistant porter 	SIT10307 Certificate I in Hospitality (Kitchen Operations) <ul style="list-style-type: none"> kitchen attendant larder hand sandwich hand 	SIT20207 Certificate II in Hospitality <ul style="list-style-type: none"> bar attendant bottle shop attendant catering assistant food and beverage attendant housekeeping attendant porter receptionist or front office assistant gaming attendant 	SIT20307 Certificate II in Hospitality (Kitchen Operations) <ul style="list-style-type: none"> breakfast cook short order cook fast food cook 	SIT20407 Certificate II in Hospitality (Asian Cookery) <ul style="list-style-type: none"> short order cook cook 		
SIT30707 Certificate III in Hospitality <ul style="list-style-type: none"> bar attendant barista waiter wine waiter front desk receptionist housekeeper gaming attendant 	SIT30807 Certificate III in Hospitality (Commercial Cookery) <ul style="list-style-type: none"> cook 	SIT30907 Certificate III in Hospitality (Asian Cookery) <ul style="list-style-type: none"> cook 	SIT31007 Certificate III in Hospitality (Catering Operations) <ul style="list-style-type: none"> cook leading hand or food service assistant 	SIT31107 Certificate III in Hospitality (Patisserie) <ul style="list-style-type: none"> patissier 		
SIT40307 Certificate IV in Hospitality <ul style="list-style-type: none"> food and beverage supervisor front office supervisor conciierge butler gaming supervisor 	SIT40407 Certificate IV in Hospitality (Commercial Cookery) <ul style="list-style-type: none"> chef chef de partie 	SIT40507 Certificate IV in Hospitality (Asian Cookery) <ul style="list-style-type: none"> chef chef de partie 	SIT40607 Certificate IV in Hospitality (Catering Operations) <ul style="list-style-type: none"> catering supervisor caterer 	SIT40707 Certificate IV in Hospitality (Patisserie) <ul style="list-style-type: none"> chef patissier chef de partie 		

Events Qualifications and Job Roles

SIT30607 Certificate III in Events <ul style="list-style-type: none"> event assistant event administrative assistant event operations assistant event operative conference assistant exhibitions assistant 	SIT50207 Diploma of Events <ul style="list-style-type: none"> event coordinator venue coordinator conference coordinator exhibitions coordinator 	SIT60207 Advanced Diploma of Events <ul style="list-style-type: none"> event manager venue manager conference manager exhibitions manager
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