

## Options for Meeting Industry Assessor Requirements

Industry needs work ready graduates who actually have the skills and knowledge their qualifications say they have. The tourism, hospitality and events industries believe that people with significant, current and relevant industry experience are required to ensure quality assessment. Assessor requirements are clearly articulated in *Doing it Right: Industry Requirements for Implementing the Tourism, Hospitality and Events Training Package*.

Not all requirements need to be met by a single individual, and the table below shows three different options that meet industry needs. RTOs might also use the following documents to ensure requirements are met.

*Checklist: Assessment Team Skills and Experience*

*Checklist: Individual Assessor Skills and Experience*

<p><b>Single assessor</b></p> <p>An individual assessor conducts the assessment</p>	<p>A single assessor is required to:</p> <ul style="list-style-type: none"> <li>• hold formal recognition of competence in the relevant units in the TAA04 Training and Assessment Training Package</li> <li>• be deemed competent and, where possible, hold formal recognition in the specific units of competency from this Training Package, at least to the level being assessed</li> <li>• demonstrate current knowledge of the industry, industry practices, and the job or role against which performance is being assessed</li> <li>• demonstrate current knowledge and skill in assessing against this Training Package in a range of contexts.</li> </ul>
<p><b>Partnership arrangement</b></p> <p>An assessor works with a technical expert to conduct the assessment</p>	<p>An assessor is required to:</p> <ul style="list-style-type: none"> <li>• hold formal recognition of competence in the relevant units in the TAA04 Training and Assessment Training Package</li> <li>• demonstrate current knowledge and skill in assessing against this Training Package in a range of contexts.</li> </ul> <p>A technical expert is required to:</p> <ul style="list-style-type: none"> <li>• is deemed competent and, where possible, holds formal recognition of competence in the specific units of competency from this Training Package, at least to the level being assessed</li> <li>• demonstrates current knowledge of the industry, industry practices, and the job or role against which performance is being assessed</li> <li>• communicates and liaises with the assessor throughout the assessment process.</li> </ul>

<p><b>Assessment team/panel</b></p> <p>A team working together to conduct the assessment</p>	<p>Members of an assessment team or panel that comprises assessment and industry experience and expertise, work together in the collection of evidence and make judgements about competency. The members of the team must collectively meet the following requirements:</p> <ul style="list-style-type: none"> <li>• hold formal recognition of competence in the relevant units in the TAA04 Training and Assessment Training Package</li> <li>• be deemed competent and, where possible, holds formal recognition of competence in the specific units of competency from this Training Package, at least to the level being assessed</li> <li>• demonstrate current knowledge of the industry, industry practices, and the job or role against which performance is being assessed. This would be demonstrated through evidence of actual workplace experience within the last two years and one or more of the items below: <ul style="list-style-type: none"> <li>○ attendance at professional development or training and education activities focusing on good practice in the relevant industry competencies</li> <li>○ participation in professional or industry networks</li> </ul> </li> <li>• demonstrate current knowledge and skill in assessing against this Training Package in a range of contexts.</li> </ul>
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