



# SIR07 Retail Services Qualifications and Job Roles

## Retail Qualifications

| SIR20207 Certificate II in Retail  | SIR30207 Certificate III in Retail   | SIR40207 Certificate IV in Retail Management   | SIR50107 Diploma of Retail Management  | SIR50207 Diploma of Visual Merchandising  |
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| <ul style="list-style-type: none"> <li>• sales assistant</li> <li>• customer service representative</li> <li>• crew member</li> <li>• checkout operator</li> </ul> | <ul style="list-style-type: none"> <li>• sales assistant</li> <li>• customer service representative</li> <li>• crew leader</li> <li>• shift manager</li> <li>• team leader</li> <li>• department manager</li> <li>• assistant store manager</li> <li>• checkout supervisor</li> <li>• merchandise coordinator</li> </ul> | <ul style="list-style-type: none"> <li>• store manager</li> <li>• department manager</li> <li>• merchandise manager</li> <li>• sales manager</li> <li>• customer service manager</li> <li>• shift manager</li> </ul> | <ul style="list-style-type: none"> <li>• store manager</li> <li>• merchandise manager</li> <li>• buyer</li> <li>• sales manager</li> </ul> | <ul style="list-style-type: none"> <li>• visual merchandiser</li> <li>• visual merchandise team manager</li> <li>• exhibition/event display designer</li> <li>• photographic stylist</li> </ul> |

## Wholesale Qualifications

| SIR20307 Certificate II in Wholesale   | SIR30307 Certificate III in Wholesale  |
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| <ul style="list-style-type: none"> <li>• sales counter assistant</li> <li>• telephone salesperson</li> <li>• customer service officer</li> </ul> | <ul style="list-style-type: none"> <li>• sales counter assistant</li> <li>• telephone salesperson</li> <li>• sales representative</li> <li>• customer service officer</li> </ul> |

## Community Pharmacy Qualifications

| SIR20107 Certificate II in Community Pharmacy                          | SIR30107 Certificate III in Community Pharmacy   | SIR40107 Certificate IV in Community Pharmacy                          |
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| <ul style="list-style-type: none"> <li>• pharmacy assistant</li> </ul> | <ul style="list-style-type: none"> <li>• pharmacy assistant</li> <li>• dispensary assistant</li> </ul> | <ul style="list-style-type: none"> <li>• pharmacy assistant</li> </ul> |

