

SIH11 Hairdressing Training Package Submission



May 2011

Case for Endorsement

About Service Skills Australia

Service Skills Australia is the Industry Skills Council for the service industries. Skills councils are the recognised national bodies providing advice on industry training and skills development needs to government and industry.

Service Skills Australia represents the interests of businesses across sectors including retail and wholesale, sport, fitness, community recreation, outdoor recreation, tourism, meetings and events, hospitality, restaurants and catering, caravans, hairdressing, beauty, floristry, community pharmacy and funeral services.

Service Skills Australia supports skills development for our industries by:

- providing industry intelligence and advice to Skills Australia, government and enterprises on workforce development and skills needs;
- actively supporting the development, implementation and continuous improvement of high quality training and workforce development products and services, including training packages. SSA currently manages a total of 10 industry training packages;
- providing independent skills and training advice to enterprises, including matching identified training needs with appropriate training solutions; and
- working with enterprises, employment service providers, training providers and government to allocate training places.

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Table of contents

About Service Skills Australia	1
Table of contents.....	2
Overview	4
The Continuous Improvement Process	4
Research	4
Redevelopment and refinement.....	4
Validation and submission.....	5
Summary of outcomes of the SIH11 Hairdressing Training Package	5
Section 1 Responsiveness and Recognition Quality Principles.....	6
SIH11 reflects contemporary work organisation and job profiles	6
SIH11 is driven by industry needs.....	6
SIH11 responds to government broad policy initiatives	7
Sustainability	7
Increased flexibility in qualifications	7
SIH11 recognises convergence and connectivity of skills.....	7
SIH11 supports movement of skills within and across organisations and sectors	7
SIH11 promotes national and international portability	8
SIH11 reflects licensing and regulatory requirements	8
Report by exception.....	9
Section 2 Flexibility and Functionality Quality Principles	10
SIH11 meets the diversity of individual and enterprise needs	10
SIH11 supports equitable access and progression of learners	10
SIH11 supports learner transition between education sectors.....	10
SIH11 supports implementation across a range of settings	10
SIH11 supports sound assessment practice.....	11
SIH11 does not impose structural barriers to implementation.....	11
Section 3 Impact of Changes.....	12

General overview of changes to qualifications and units	12
Qualifications	12
Units of competency	12
Assessment guidelines.....	13
Impact on changes for stakeholders.....	13
Resource requirements.....	13
Increased flexibility of packaging rules	14
Sustainability skills	14
Coding	14
Industry imperatives and timelines for implementation of components.....	14
Industry expectation of delivery and assessment	15
Appendix A: Components for endorsement	17
SIH11 qualifications titles and packaging rules.....	18
SIH11 units of competency.....	20
SIH11 occupational and licensing requirements	23
SIH11 Mapping information between old and replacement units of competency and qualifications	23
Units of Competency	23
Qualifications mapping	36
SIH11 Training Package modification history.....	37

Overview

Service Skills Australia (SSA) has developed the SIH11 Hairdressing Training Package as part of its continuous improvement process to ensure that the Training Package reflects the current developments and work practices of the hairdressing industry.

The Continuous Improvement Process

The continuous improvement of the WRH06 V2 Hairdressing Training Package commenced in 2009 with stakeholder consultation and feedback being a major focus during every project stage. Regular communication was sent to stakeholders via email alerts and the monthly SSA e-newsletter that included project updates and reminders to provide feedback.

The Hairdressing Project Reference Committee, made up of key industry representatives was formed to oversee the project development work, ensure that the appropriate stakeholders were consulted and that the issues raised during the project were being appropriately addressed.

Research

As part of the scoping stage of the continuous improvement process, a discussion paper was distributed nationally in November 2009 seeking feedback on the current Training Package. The development of the paper was informed by consultations held during July to September 2009 with industry, Registered Training Organisations (RTOs) and state/territory training authorities. Service Skills Australia's Environmental Scan 2009, along with relevant issues raised during forums held nationally to inform the development of the 2010 scan, were also considered.

Responses to the discussion paper were collected from November 2009 to mid February 2010 and formed the *Continuous Improvement of the WRH06 Hairdressing Training Package: Recommended Action Report* that made 16 recommendations for the improvement of the Training Package. The report was released in April 2010 and guided the development and refinement phase of the project.

Redevelopment and refinement

During the redevelopment phase, all existing units of competency and qualifications were revised for technical improvements to reflect current National Quality Council requirements, current work practices and new units developed to address skills gaps. Further consultation was conducted with industry to develop new units of competency required for higher level roles within the industry.

Consultation workshops and meetings, held in conjunction with SSA's network of state and territory industry training advisory bodies, were held in each state and territory to gather feedback on the draft components of the revised Training Package. These workshops were attended by 197 stakeholders from industry and RTOs. This consultation period, which took place over a period of 2 months, also included individual meetings and presentations at industry and RTO network meetings. Stakeholders provided feedback on the online feedback register and by email and telephone.

Validation and submission

The feedback on the draft components were collated and analysed and, where nationally consistent, incorporated into revised drafts.

During October 2010, the revised drafts were circulated electronically and uploaded on SSA's Feedback Register for the validation period.

Feedback from the validation period was incorporated into the final drafts for submission. The final draft contained minor editorial updates as a result of stakeholder feedback.

Summary of outcomes of the SIH11 Hairdressing Training Package

The SIH11 Hairdressing Training Package contains five qualifications ranging from AQF Certificate II to Vocational Graduate Certificate levels. It includes the newly developed SIH70111 Vocational Graduate Certificate in Hairdressing Creative Leadership and the SIB50210 Diploma of Salon Management that has been imported from the recently endorsed SIB10 Beauty Training Package will replace the WRH50109 Diploma of Hairdressing Salon Management. The qualification WRH40206 Certificate IV in Trichology has been deleted due to the qualification not having any relevance for the hairdressing industry.

The SIH11 Hairdressing Training Package contains 58 hairdressing specific units and 25 imported units of competency. This includes the development of 21 new units which reflects industry's need for higher level technical and customer service skills that are currently required to work within the hairdressing industry. Nine units of competency from WRH06 have not been included in SIH11. These include three units relating to trichology as part of the deleted WRH40206 Certificate IV in Trichology, two units relating to salon management which were revised and included as part of the SIB50210 Diploma of Salon Management and two workplace units for institutional based delivery which were included in the last training package but discontinued for SIH11. The units *WRHCS201A Prepare clients for salon services* and *WRHCL201A Apply temporary hair colour and remove residual colour products* have also been deleted and replaced with new units to reflect current industry practice.

The SIH11 Hairdressing Training Package includes updated Assessment Guidelines, where industry determined that assessment is undertaken to meet current industry practices within realistic simulated or workplace environments. Updates include:

- updated context for assessment
- assessment environment requirements
- strengthened requirements for assessors

Section 1 Responsiveness and Recognition Quality Principles

This section provides evidence that the SIH11 Hairdressing Training Package meets responsiveness and recognition quality principles.

SIH11 reflects contemporary work organisation and job profiles

The hairdressing industry, like all service industries is increasingly subject to changing economic factors and consumer demand. As with most occupations and industries, increasing consumer expectation and business demands are driving the need for higher-level specialist skills.

The SIH11 Hairdressing Training Package has been redeveloped to ensure its qualifications and unit content reflect current work requirements. The revised training package includes five qualifications (including one imported from the SIB10 Beauty Training Package) that align to job roles identified and confirmed by the hairdressing industry throughout the consultation processes.

SIH11 addresses industry feedback provided for SSA's Environmental Scan 2009 and confirmed during the consultation phase discussion paper, *Report into the Continuous Improvement of the Hairdressing Training Package*. This submission addresses industry's feedback through the introduction of new units to address identified skills gaps and a newly developed qualification at the Vocational Graduate Certificate level that reflects the higher level skills and knowledge of senior hairdressers who work as artistic/creative directors for larger organisations. The updating of imported units and assessment guidelines further demonstrate the currency of SIH11 Hairdressing Training Package. More flexible packaging rules and sustainability skills are included in all qualifications (Certificate III being exempt) to reflect the current workplace.

The Certificate IV in Trichology has been deleted from SIH11 due to this qualification having more relevance to the health industry rather than the hairdressing industry.

SIH11 is driven by industry needs

The review process was overseen by the Hairdressing Project Reference Committee, which consisted of industry representatives and ensured that industry needs were a major consideration for this review.

Specific measures were taken to ensure that industry involvement occurred during each phase of the process. Industry engagement involved key national and state industry associations which were influential in promoting and encouraging their members to be involved during the consultation process which involved face-to-face workshops in every state and an opportunity to provide feedback on SSA's Feedback Register.

Site visits were a key part of the consultation process to ensure that input into industry needs was able to be given by those actually working in these job roles. It was particularly important to ensure that the newly identified role and skills of artistic/creative directors was correctly articulated.

SIH11 responds to government broad policy initiatives

The SIH11 Hairdressing Training Package has addressed the following current policy initiatives not previously addressed in prior versions of the package:

Sustainability

Where applicable, sustainability skills, knowledge and work practices have been incorporated within SIH11 through the following ways:

- sustainability embedded within the components of units of competency
- sustainability related units incorporated in qualifications
- sustainability incorporated in the employability skills summaries.

Increased flexibility in qualifications

SIH11 has maintained the increased flexibility of packaging rules within their qualifications as addressed in previous Training Package versions, including the newly developed Vocational Graduate Certificate qualification.

Although the WRH40109 Certificate IV in Hairdressing had already met NQC's increased flexibility rules, industry required more flexibility to reflect the role of senior hairdressers who expand their technical skills, according to specialised services offered by businesses or career aspirations.

The SIH30111 Certificate III in Hairdressing continues to be exempt from the increased flexibility rules due to its outcome being a trade occupation.

SIH11 recognises convergence and connectivity of skills

To support the convergence and connectivity of skills, SIH11 contains 25 imported units of competency from other training packages to address skills and knowledge applicable across a number of industries. Imported units have been updated to reflect the most current versions to ensure up to date recognition of competency across these industry and occupational areas.

The packaging rules for every qualification of SIH11 also allows a number of units of competency not contained in SIH11 to be selected from other Training Packages or accredited courses.

SIH11 supports movement of skills within and across organisations and sectors

The extensive use of imported units of competency through increased flexible packaging rules ensures individuals have skills to move within and across hairdressing businesses and other sectors. For example, SIH11 allows hairdressers to gain recognition of skills developed in different areas of their business such as, retail, management or if beauty services are provided, the area of beauty. This in turn provides greater opportunities for these individuals should they wish to transfer these skills to develop further skills in other industry sectors.

SIH11 promotes national and international portability

The SIH11 Hairdressing Training Package contains nationally recognised qualifications that meet the training needs of industry in each state/territory. Industry has identified the Certificate III in Hairdressing as the 'trade' level qualification, allowing for apprenticeships to be gazetted nationally in this qualification.

The International Professional Standards Network (ipn) was established with a vision to improve the mobility and education levels of skills based occupations such as hairdressing worldwide. Australia, through SSA is one of four founding country members who have worked over many years to benchmark the hairdressing educational qualifications and industry standards to an agreed framework leading to mutual recognition. SIH11 is based on the agreed international benchmark and will allow Australian qualified hairdressers who meet the ipn criteria for qualification and experience to be recognised in other member countries that include New Zealand, South Africa and Canada.

SIH11 reflects licensing and regulatory requirements

The hairdressing industry has no licensing requirements.

Relevant regulatory requirements such as occupational, health and safety and workplace safety have been addressed as units of competency and embedded in appropriate units of competency.

Report by exception

Throughout the process of reviewing the Hairdressing Training Package, SSA has made every effort to engage with a range of stakeholders including industry associations, unions, industry practitioners, state training industry advisory bodies, training providers and state training authorities.

The majority of stakeholders groups consulted during the review and redevelopment process of SIH11 Hairdressing Training Package were satisfied with the outcomes and believed that their issues had been considered and appropriately dealt with.

However, at the time of submission the Queensland Master Hairdressers' Industrial Union of Employers was not supportive of the packaging rules for the Certificate III in Hairdressing even though industry had validated the qualification as meeting their needs.

During consultations for the hairdressing review, SSA met with representatives of the Queensland Master Hairdressers' Industrial Union of Employers during every consultation stage to work through a number of possible options for strengthening the Men's Hairdressing specialisation of the SIH30111 Certificate III in Hairdressing to ensure that the national qualification could also serve their local industry needs. SSA's understanding of the issues is the Queensland Master Hairdressers' Industrial Union of Employers is seeking to remove any chemical technical skills from the core structure of Certificate III in Hairdressing even though the consultation and the validation processes have confirmed that men's hairdressers also require these skills to work in today's industry.

The General Hairdressing specialisation of the Certificate III also includes traditional and classic men's haircutting skills as a compulsory elective as these days there are very few salons that only offer services to female clients.

During these meetings, it was also identified that many of the concerns raised by the Queensland Master Hairdressers' Industrial Union of Employers were to do with training delivery, as they believed that many of the RTOs do not have the resources to provide specialised traditional barbering skills. Industry has validated that the training package articulates all the skills of men's hairdressing.

Section 2 Flexibility and Functionality Quality Principles

This section provides evidence that the SIH11 Hairdressing Training Package meets flexibility and functionality quality principles.

SIH11 meets the diversity of individual and enterprise needs

The SIH11 Hairdressing Training Package meets the diversity of individual and enterprise needs achieved through thorough consideration of units of competency and packaging rules for every qualification against the current job roles and work practices of small and large enterprises within the hairdressing industry.

As validated by industry, all core units are applicable in any hairdressing context whilst the selection of specialised or general elective units allows for specific enterprise needs, differing work contexts, specific job outcomes, and individual choice for career progression.

SIH11 supports equitable access and progression of learners

The SIH11 Training Package supports equitable access and progression of learners. It has been designed to allow career entry points from Certificates II, III, and the imported Diploma accommodating individuals with varying backgrounds and experience to achieve higher levels within the hairdressing industry or transfer achieved skills towards other service or business related industries.

The qualifications of SIH11 have articulation of competency built into them allowing prerequisites for units of competency to be reduced. Prerequisites have only been included where industry has determined that a specific technical skill is required for the progression of advanced technical skills.

SIH11 supports learner transition between education sectors

The SIH11 Hairdressing Training Package supports transition between education sectors.

For the schools sector, the Certificate II in Hairdressing is suitable as an introduction to the industry providing entry-level skills and knowledge either delivered through School Based Apprenticeship pathways or school based VET programs that incorporate sufficient industry work experience.

At the higher level, the imported SIB50210 Diploma of Salon Management incorporates management and business skills which provides a foundation for higher education business programs, whilst the SIH70111 Vocational Graduate Certificate in Hairdressing Creative Leadership provides the foundation for higher education design programs.

SIH11 supports implementation across a range of settings

The SIH11 Hairdressing Training Package has been developed in consultation with a wide range of stakeholders including industry associations, unions, practitioners, state training industry advisory bodies, training providers and state training authorities to ensure that the outcomes of the training package can be implemented across a range of settings to achieve quality outcomes.

The skills of SIH11 have relevance and application across an extensive range of workplaces, and supports implementation strategies that includes on and off the job delivery.

SIH11 supports sound assessment practice

The inconsistency in quality outcomes has been an ongoing concern for both industry and training providers. Two of the major factors which impact on quality outcomes include RTOs not having adequate training and assessment facilities and resources and trainers and assessors not having the appropriate qualifications or industry skills.

The SIH11 Hairdressing Training Package addresses these concerns with its revised assessment guidelines which provide more comprehensive advice on regulatory requirements to be met by assessment practice for the hairdressing industry, including:

- qualifications and current vocational experience required by assessors
- requirements for a simulated salon environment
- appropriate assessment environments
- resources and equipment required for assessment

Further advice is also specified within the evidence guides of each unit of competency, which have been significantly revised to clearly articulate the critical areas for assessment and the resources required. While allowing for flexible approaches to assessment, each of the evidence guides suggest a range of assessment methods appropriate to the unit of competency.

SIH11 does not impose structural barriers to implementation

The SIH11 Hairdressing Training Package contains five qualifications developed to address industry needs in a flexible and accessible way. A wide range of stakeholders, including RTOs and state training authorities were involved in the consultation processes throughout the redevelopment of the revised Training Package to ensure that the final product did not present any barriers to quality implementation.

Three of the five qualifications in SIH11 allow for direct entry and facilitate pathways into other qualifications within and outside of the Training Package. The units of competency allow for implementation using off and on the job delivery across a range of settings. Prerequisites for units have been minimised to allow increased access and reduce any structural barriers to implementation.

A copy of the Quality Report completed by a holistic quality assurance member of the ISC Quality Assurance Panel is included as Appendix B.

Section 3 Impact of Changes

General overview of changes to qualifications and units

The SIH11 Hairdressing Training Package is based on a comprehensive review of industry developments and feedback on WRH06 resulting in an updating of skill coverage and structural improvements. The outcomes will not have any major impact on implementation for key stakeholders, and do not affect the current regulatory environment.

Qualifications

SIH11 contains five qualifications. Amendments include:

- the review of the Certificates II, III and IV in Hairdressing qualifications, including:
 - Packaging changes applied to increase flexibility, particularly the SIH40111 Certificate IV in Hairdressing
 - Content refined to be more specific to industry outcome requirements in all qualifications
 - The SIH20111 Certificate II in Hairdressing and SIH30111 Certificate III in Hairdressing both have a sustainability related unit of competency added as a core unit.
- replacing the WRH50109 Diploma of Hairdressing Salon Management with the SIB50210 Diploma of Salon Management imported from the SIB10 Beauty Training Package
- deleting WRH40209 Certificate IV in Trichology as the outcomes were no longer relevant to the hairdressing industry
- including the newly developed SIH70111 Vocational Graduate Certificate in Hairdressing Creative Leadership
- applying new coding to all qualifications to comply with NQC coding policy.

Units of competency

SIH11 contains 58 hairdressing specific units of competency and includes 25 imported units of competency. Amendments include:

- updating the unit descriptors, application statements, required knowledge and skills and evidence guides for all existing units
- reducing the number of prerequisites and removing co-requisites
- developing 21 new units of competency
- removing 9 existing units of competency
- reviewing all units and improving their reference to sustainability principles and skills
- applying new coding to all units of competency to comply with NQC unit coding policy.

Assessment guidelines

The SIH11 Hairdressing Training Package includes updates to Assessment Guidelines, which include:

- updated context for assessment
- assessment environment requirements
- strengthened requirements for assessors in the hairdressing industry

Impact on changes for stakeholders

The impacts on the extent of change to enable successful implementation are listed below:

Resource requirements

RTOs that are considering delivering the SIH11 Hairdressing Training Package should carefully assess whether they have the required resources to support the delivery of particular qualifications. Resources include trainers and assessors with current and relevant vocational experience and access to a fully-equipped simulated salon or hairdressing workplaces.

RTOs must ensure that they have trainers and assessors who are able to train and assess against the new qualifications and units. Industry has identified in the Assessor Requirements that it is essential for assessors to have *significant industry experience post achieving qualification and comprehensive current knowledge of current industry practices and the job role against which the performance is being assessed* to be competent to assess qualifications in the SIH11 Training Package. It is imperative that RTOs assist their trainers and assessors in maintaining industry currency.

In particular, the assessor requirements for the new Vocational Graduate Certificate in Hairdressing Creative Leadership states that assessors *must demonstrate significant vocational experience in the application of skills and knowledge as described in these units through a combination of supporting evidence*. As there are few RTOs with this level of vocational expertise, it will require partnership arrangements with an industry professional to allow for the development and assessment of this qualification.

The SIH11 Hairdressing Training Package is based on the previous WRH06 version which has been nationally implemented. Although the units of competency have been reformatted and enhanced with more comprehensive required skills and knowledge and evidence guides, this should assist the RTOs in quickly adapting programs to deliver the revised units, provided that resource requirements are met.

The assessment guidelines and evidence guides in individual units of competency have been updated in SIH11 to include the equipment identified by industry as essential to the delivery of quality training outcomes. RTOs must demonstrate the ability to access this equipment for the duration of delivery of the individual unit. Where the 21 new units have been developed, RTOs will be required to develop appropriate learning and assessment strategies and ensure that they have appropriate resources including access to the required equipment.

SSA does not expect that RTOs should re-apply for their scope of delivery however, it is recommended that registering bodies ensure that the resources requirements are met with minimum impact as part of updating their scope.

It is envisaged that the specification of these resource requirements will have minimum impact on registering bodies and auditors for new RTOs as the assessment guidelines and evidence guides provide clearer and more concise advice to stakeholders.

Increased flexibility of packaging rules

All qualifications, with the exception of the SIH30111 Certificate III in Hairdressing comply with the NQC flexibility rules. In supporting this initiative, RTOs should allow individuals and employers increased choice of electives indicated to meet their training needs, provided that the integrity of the qualification is maintained. This is particularly important when packaging units for the revised SIH40111 Certificate IV in Hairdressing. Due to the increased flexibility of this qualification, RTOs should be aware that the intent of this qualification is to expand the technical skills of a senior hairdresser.

Sustainability skills

SIH11 has been developed to reflect current government policy directive of incorporating sustainability principles and skills within training package. RTOs should ensure that their delivery and assessment strategies are updated to achieve the outcomes. The impact of this should be minimal as the SIH20111 Certificate II in Hairdressing and the SIH30111 Certificate III in Hairdressing both contain a core sustainability related unit which can be delivered with other technical units.

Coding

Essentially, changes to the coding of SIH11 will impact on VET administration systems, including those of RTOs.

Industry imperatives and timelines for implementation of components

The appropriate implementation of the SIH11 Hairdressing Training Package is a priority to address industry's training needs.

The SIH11 Training Package has been driven by industry stakeholders and reflects current industry job roles and practices driven by increasing expectations of consumers demanding higher quality and specialised services. New units have been developed and included in every qualification to reflect industry's requirement for higher-level customer service and technical skills.

Industry's support of the new SIH11 Hairdressing Training Package is based on job roles with more options for specialisation and clear pathways for career development for the hairdressing industry. SIH11 accommodates the needs of large and small hairdressing businesses and the career aspirations of new entrants and existing workers.

The increased flexibility and improvements to the Certificate IV in Hairdressing has gained industry's interest in the take-up of this qualification providing an opportunity to address a priority training area for industry in meeting the higher expectation of consumers for specialised services. The Certificate IV appropriately reflects the job role of a senior hairdresser who expands the development of complex technical skills in specialised services and provides technical leadership and support to colleagues.

The inclusion of the Vocational Graduate Certificate in Hairdressing Creative Leadership has articulated the increasing role of experienced hairdressers with higher-level skills found in larger organizations due to the growth and desired professionalism of the industry.

To assist in the quality implementation of the SIH11 Hairdressing Training Package, SSA will develop an implementation program that will include:

- a series of professional development sessions for RTOs and interested stakeholders regarding SIH11 updates and industry delivery and assessment expectations of the qualifications
- the revised Hairdressing Training Package User Guide to provide an industry voice on expectations of quality delivery of training
- the development of a tool to enable industry experts to verify that RTOs have sufficient and appropriate equipment to perform assessment.

Industry expectation of delivery and assessment

Quality delivery and assessment practices that meet industry's expectations are imperative if industry, employers and learners are to value the qualifications of SIH11.

The industry expects that delivery and assessment of SIH11 to be either in on the job in industry, a simulated work environment, with access to the correct equipment and range of clients which will be found in the workplace, or a combination of both.

One of the key re-occurring issues highlighted in SSA's Environmental Scans is that 'skill development needs to occur in a way that ensures that the right skills are being developed for the job outcome, context of learners, and learners' work circumstances'¹

The Environmental Scans have highlighted that the variable quality of training and the variation in work readiness of graduates has been an ongoing issue for the hairdressing industry. The hairdressing industry has frequently expressed the view that 'short' delivery duration of institutionally delivered programs which do not provide sufficient time to allow the full development of hairdressing and employability skills is a key factor of their inability to produce work-ready graduates.

Industry expects that the outcomes of quality delivery and assessment will be work-ready graduates. New employees at an entry level have to be skilled enough for full employment responsibilities through qualitative (having access to the right resources) and quantitative (having enough time to practice new skills) training. The SIH11 Hairdressing Training Package has been updated largely to allow this to occur, assuming that all training is delivered to the standard of the Training Package.

Assessment advice and the evidence guides have been greatly improved from input received by industry to ensure that the standards are met to a greater level. They contain important information concerning industry expectations of both the assessment outcome and the assessment environment and conditions. The hairdressing industry expects assessment will confirm the candidate's ability to demonstrate consistency of performance under conditions that can occur in the work environment.

¹ Service Skills Australia, Environmental Scan , 2009, 2010

SSA recommends that RTOs develop and maintain strong links with their local industry and relevant industry bodies or associations to assist in the development and validation of effective delivery and assessment strategies for achieving the outcomes required by industry.

Appendix A: Components for endorsement

SIH11 qualifications titles and packaging rules

SIH11 contains five qualifications. The following table shows the packaging rules against each of the qualifications.

Qualification code and title	Packaging rules
SIH20111 Certificate II in Hairdressing	To achieve a Certificate II in Hairdressing, 13 units must be completed: <ul style="list-style-type: none"> • 8 core units • 5 elective units: <ul style="list-style-type: none"> ○ a maximum of 2 elective units may be selected from another endorsed Training Package or accredited course. These must be units which are first packaged at an AQF level of 2 or 3.
SIH30111 Certificate III in Hairdressing	To achieve a Certificate III in Hairdressing, 32 units must be completed: <ul style="list-style-type: none"> • 26 core units • 6 elective units comprised of: <ul style="list-style-type: none"> ○ all 3 units from either of the following elective groups: <ul style="list-style-type: none"> ▪ Group A – General Hairdressing ▪ Group B - Men’s hairdressing ○ 3 units from Group C - General elective units <ul style="list-style-type: none"> ▪ general electives may include a maximum of 2 elective selected from electives packaged in the Certificate IV in Hairdressing.
SIH40111 Certificate IV in Hairdressing	To achieve a Certificate IV in Hairdressing, 11 units must be completed: <ul style="list-style-type: none"> • 2 core units • 9 elective units: <ul style="list-style-type: none"> ○ a minimum of 4 units must be selected from Group A Hairdressing technical skill electives ○ the remaining units may be selected from the Group B General elective units or another endorsed Training Package or accredited course; these must be units which are first packaged at AQF level 4 or 5.
SIB50210 Diploma of Salon Management	To achieve a Diploma of Salon Management, 10 units must be completed: <ul style="list-style-type: none"> • 6 core units • 4 elective units <ul style="list-style-type: none"> ○ a minimum of 2 elective units must be selected from the elective units listed below ○ the remaining units may be selected from this or another endorsed Training Package or accredited course; these must be units which are first packaged at AQF level of 4 or 5.
SIH70111 Vocational Graduate	To achieve a Vocational Graduate Certificate of Hairdressing Technical Leadership, 6 units must be completed: <ul style="list-style-type: none"> • 4 core units

Qualification code and title	Packaging rules
Certificate in Hairdressing Creative Leadership	<ul style="list-style-type: none">• 2 elective units:<ul style="list-style-type: none">○ one elective unit must be selected from the general elective units listed below○ the remaining elective unit may be selected from the general elective units listed below or may be selected from any other endorsed Training Package or accredited course, these must be units which are first packaged at AQF level of 6 or 7.

SIH11 units of competency

SIH11 contains 58 hairdressing specific units of competency. The table below contains the units of competency and their prerequisites categorised in their functional groups.

Unit Code	Unit Title	Prerequisites
Basin Services		
SIHHBAS201A	Perform shampoo and basin services	Nil
SIHHBAS202A	Perform head, neck and shoulder massage	Nil
Client Service		
SIHHCCS201A	Greet and prepare clients for salon services	Nil
SIHHCCS302A	Perform a full client consultation	Nil
SIHHCCS303A	Respond to service related and technical problems	Nil
SIHHCCS304A	Plan services for special events	Nil
Colour and Lightening		
SIHHCLS201A	Apply hair colour products	Nil
SIHHCLS302A	Colour and lighten hair	SIHHHSC301A Apply the principles of hairdressing science
SIHHCLS303A	Design and perform full and partial highlighting techniques	SIHHHSC301A Apply the principles of hairdressing science
SIHHCLS304A	Neutralise unwanted colours and tones	SIHHHSC301A Apply the principles of hairdressing science
SIHHCLS305A	Perform on scalp full head and retouch bleach services	SIHHHSC301A Apply the principles of hairdressing science
SIHHCLS406A	Solve complex colour problems	Nil
SIHHCLS407A	Apply creative colouring and lightening techniques to enhance hair designs	Nil
Haircutting		
SIHHHCS301A	Design haircut structures	Nil
SIHHHCS302A	Apply one length or solid haircut structures	SIHHHCS301A Design haircut structures
SIHHHCS303A	Apply graduated haircut structures	SIHHHCS301A Design haircut structures
SIHHHCS304A	Apply layered haircut structures	SIHHHCS301A Design haircut structures
SIHHHCS305A	Apply over-comb techniques	SIHHHCS301A Design haircut structures
SIHHHCS306A	Combine structures for current haircut designs	SIHHHCS 301A Design haircut structures SIHHHCS302A Apply one length or solid haircut structures SIHHHCS303A Apply graduated

Unit Code	Unit Title	Prerequisites
		haircut structures SIHHHCS304A Apply layered haircut structures
SIHHHCS307A	Combine structures for traditional and classic men's haircut designs	SIHHHCS 301A Design haircut structures SIHHHCS302A Apply one length or solid haircut structures SIHHHCS303A Apply graduated haircut structures SIHHHCS304A Apply layered haircut structures SIHHHCS305A Apply over-comb techniques
SIHHHCS308A	Design and maintain beards and moustaches	Nil
SIHHHCS309A	Perform face and head shaves	Nil
SIHHHCS410A	Design and perform creative haircuts	Nil
Hair Design		
SIHHHDS201A	Dry hair to shape	Nil
SIHHHDS202A	Apply hair braiding techniques	Nil
SIHHHDS303A	Design and apply short to medium-length hair design finishes	Nil
SIHHHDS304A	Design and apply classic long hair up styles	Nil
SIHHHDS305A	Select and apply hair extensions	Nil
SIHHHDS406A	Design and apply creative long hair designs	Nil
SIHHHDS407A	Apply and maintain wigs and hairpieces	Nil
SIHHHDS408A	Make wigs and hairpieces	Nil
Hair Reformation		
SIHHHRS201A	Rinse and neutralise chemically restructured hair	Nil
SIHHHRS302A	Perform chemical curling and volumising services	SIHHHSC301A Apply the principles of hairdressing science
SIHHHRS303A	Perform chemical straightening and relaxing services	SIHHHSC301A Apply the principles of hairdressing science
SIHHHRS304A	Perform protein straightening and relaxing treatments	SIHHHSC301A Apply the principles of hairdressing science
SIHHHRS405A	Apply chemical reformation techniques to enhance hair designs	Nil
Hair Science		
SIHHHSC301A	Apply the principles of hairdressing science	Nil
SIHHHSC302A	Identify and treat hair and scalp conditions	Nil
SIHHHSC403A	Apply knowledge of hair and scalp	Nil

Unit Code	Unit Title	Prerequisites
	problems to trichological consultations	
SIHHHSC404A	Perform trichological assessments	Nil
SIHHHSC405A	Apply the principles of nutrition	Nil
SIHHHSC406A	Develop and apply scalp treatment therapies	Nil
Industry		
SIHHIND201A	Maintain and organise tools, equipment and work areas	Nil
SIHHIND202A	Develop hairdressing industry knowledge	Nil
SIHHIND303A	Coordinate clients and services	Nil
SIHHIND304A	Develop and expand a client base	Nil
SIHHIND305A	Hone and strop straight razors	Nil
SIHHIND306A	Participate in a session styling team	Nil
Occupational Health and Safety		
SIHHOHS201A	Apply salon safety procedures	Nil
Technical Leadership		
SIHHTLS401A	Provide technical leadership within the hairdressing context	Nil
SIHHTLS402A	Research and utilise hairdressing trends to advance creative work	Nil
SIHHTLS403A	Work as a session stylist	SIHHTLS401A Provide technical leadership within the hairdressing context
SIHHTLS704A	Provide creative leadership to the hairdressing industry	Nil
SIHHTLS705A	Conceive, develop and realise innovative hairdressing concepts for media	Nil
SIHHTLS706A	Conceive, develop and realise innovative hairdressing concepts for events	Nil
SIHHTLS707A	Plan and deliver professional hairdressing presentations	Nil
SIHHTLS708A	Originate and refine hair design concepts	Nil
SIHHTLS709A	Establish, negotiate and refine hair design concepts for briefs	Nil

SIH11 occupational and licensing requirements

There are no occupational and licensing requirements impacting on the SIH11 Hairdressing Training Package.

SIH11 Mapping information between old and replacement units of competency and qualifications

Units of Competency

The following table shows the relationship of the SIH11 units of competency against the WRH06 units.

Please note that unless content change is indicated, all components of the existing units of competencies have reviewed and updated to reflect the guidelines of current Training Package Developers Handbook. In particular, the evidence guides of all existing units have been updated. Prerequisite units have been reviewed and removed where, in the past, they may have served as a guide to delivery sequence. The removal of these prerequisite units has not affected the outcome of the units they were attached to as the SIH11 units of competency now incorporate the requirements of their previous prerequisite units.

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
Basin Services		
SIHHBAS201A Perform shampoo and basin services	WRHCS201A Prepare clients for salon services	N New unit- no equivalent in WRH06- This unit includes: <ul style="list-style-type: none"> • pre- service shampoo • removing colour products • treatments at the basin
SIHHBAS202A Perform head, neck and shoulder massage	WRHCS206A Perform head, neck and shoulder massage	E Updated and equivalent to WRHCS206A
Hair Reformation		
SIHHHRS201A Rinse and neutralise chemically restructured hair	WRHCR201A Rinse and neutralise chemically curled or volumised hair	E Updated and equivalent to WRHCR201A

SIHH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHRS302A Perform chemical curling and volumising services	WRHCR302B Perform chemical curling and volumising services	<p>E</p> <p>Updated and equivalent to WRHCR302B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services • WRHCS205A Follow personal health and safety routines at work • SIRXOHS001A Apply safe working practices
SIHHHRS303A Perform chemical straightening and relaxing services	WRHCR303B Perform chemical straightening and relaxing services	<p>E</p> <p>Updated and equivalent to WRHCR303B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services • WRHCS205A Follow personal health and safety routines at work • SIRXOHS001A Apply safe working practices
SIHHHRS304A Perform protein straightening and relaxing treatments		<p>N</p> <p>New unit- no equivalent in WRH06</p>

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHRS405A Apply chemical reformation techniques to enhance hair designs	WRHCR404B Apply chemical reformation techniques to enhance hair designs	E Updated and equivalent to WRHCR404B Previously contained the following pre-reqs: <ul style="list-style-type: none"> • WRHCR302B Perform chemical curling and volumising services • WRHCR303B Perform chemical straightening and relaxing services • WRHHD303A Design and apply short to medium-length hair design finishes
Client Service		
SIHHCCS201A Greet and prepare clients for salon services		N New unit-no equivalent unit in WRH06
SIHHCCS302A Perform a full client consultation		N New unit-no equivalent in WRH06
SIHHCCS303A Respond to service related and technical problems		N New unit-no equivalent in WRH06
SIHHCCS304A Plan services for special events	WRHCS308A Plan services for special events	E Updated and equivalent to WRHCS308A
Colour and Lightening		
SIHHCLS201A Apply hair colour products		N New unit- no equivalent in WRH06-

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHCLS302A Colour and lighten hair	WRHCL302B Colour and lighten hair	<p>E</p> <p>Updated and equivalent to WRHCL302B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services • WRHCS205A Follow personal health and safety routines at work • SIRXOHS001A Apply safe working practices
SIHHCLS303A Design and perform full and partial highlighting techniques	WRHCL303B Design and perform full and partial highlighting techniques	<p>E</p> <p>Updated and equivalent to WRHCL303B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services • WRHCS205A Follow personal health and safety routines at work • SIRXOHS001A Apply safe working practices
SIHHCLS304A Neutralise unwanted colours and tones	WRHCL304A Perform colour correction	<p>E</p> <p>Updated and equivalent to WRHCL304A</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services • WRHCS205A Follow personal health and safety routines at work • SIRXOHS001A Apply safe working practices

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHCLS305A Perform on scalp full head and re-touch bleach services	WRHCL305B Perform on scalp full head and re-touch bleach services	<p>E</p> <p>Updated and equivalent to WRHCL305B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCL302B Colour and lighten hair <p>WRHHS301A Apply the principles of hairdressing science</p>
SIHHCLS406A Solve complex colour problems	WRHCL406B Solve complex colour problems	<p>E</p> <p>Updated and equivalent to WRHCL406B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHCL302B Colour and lighten hair • WRHCL303B Design and perform full and partial highlighting techniques • WRHCL304A Perform colour correction
SIHHCLS407A Apply creative colouring and lightening techniques to enhance hair designs		<p>N</p> <p>New unit-no equivalent in WRH06</p>
Haircutting		
SIHHHCS301A Design haircut structures	WRHHC301A Design haircut structures	<p>E</p> <p>Updated and equivalent to WRHHC301A</p>
SIHHHCS302A Apply one length or solid haircut structures	WRHHC302A Apply one length/solid haircut structures	<p>E</p> <p>Updated and equivalent to WRHHC302A</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services

SIHH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHCS303A Apply graduated haircut structures	WRHHC303A Apply graduated haircut structures	<p>E</p> <p>Updated and equivalent to WRHHC303A</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHCS304A Apply layered haircut structures	WRHHC304A Apply layered haircut structures	<p>E</p> <p>Updated and equivalent to WRHHC304A</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHCS305A Apply over-comb techniques	WRHHC305A Apply over-comb techniques	<p>E</p> <p>Updated and equivalent to WRHHC305A</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHCS306A Combine structures for current haircut designs	WRHHC306B Combine haircut structures on women	<p>E</p> <p>Updated and equivalent to WRHHC306B</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHCS307A Combine structures for traditional and classic men's haircut designs	WRHHC307B Combine haircut structures for traditional and classic designs on men	<p>E</p> <p>Updated and equivalent to WRHHC307B</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHCS308A Design and maintain beards and moustaches	WRHHC308B Design and maintain beards and moustaches	E Updated and equivalent to WRHHC308B Previously contained the following pre-req: <ul style="list-style-type: none"> WRHCS201A Prepare clients for salon services
SIHHHCS309A Perform face and head shaves	WRHHC309A Perform face and head shaves	E Updated and equivalent to WRHHC309A Previously contained the following pre-req: <ul style="list-style-type: none"> WRHCS201A Prepare clients for salon services
SIHHHCS410A Design and perform creative haircuts	WRHHC410B Design and perform creative haircuts	E Updated and equivalent to WRHHC410B Previously contained the following pre-reqs: <ul style="list-style-type: none"> WRHHC306B Combine haircut structures on women or <ul style="list-style-type: none"> WRHHC307B Combine haircut structures for traditional and classic designs on men
Hair Design		
SIHHHDS201A Dry hair to shape	WRHHD201A Dry hair to shape	N Updated to include blow drying using a variety of styling tools
SIHHHDS202A Apply hair braiding techniques	WRHHD202A Apply single, two and three strand braiding techniques	E Updated and equivalent to WRHHD202A

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHDS303A Design and apply short to medium-length hair design finishes	WRHHD303A Design and apply short to medium-length hair design finishes	<p>E</p> <p>Updated and equivalent to WRHHD303A</p> <p>Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHDS304A Design and apply classic long hair up styles.	WRHHD304A Design and apply long hair design finishes	<p>E</p> <p>Updated unit and equivalent to WRHHD304A Previously contained the following pre-req:</p> <ul style="list-style-type: none"> • WRHCS201A Prepare clients for salon services
SIHHHDS305A Select and apply hair extensions	WRHHD405B Select and apply hair extensions	<p>E</p> <p>Updated and equivalent to WRHHD405B</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHHD303A Design and apply short to medium-length hair design finishes <p>and either</p> <ul style="list-style-type: none"> • WRHHC306B Combine haircut structures on women <p>or</p> <ul style="list-style-type: none"> • WRHHC307B Combine haircut structures for traditional and classic designs on men
SIHHHDS406A Design and apply creative long hair designs		<p>N</p> <p>New unit - no equivalent unit in WRH06</p>

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHDS407A Apply and maintain wigs and hairpieces	WRHHD407A Apply and maintain wigs and hairpieces	<p>E</p> <p>Updated and equivalent to WRHHD407A</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHHD303A Design and apply short to medium-length hair design finishes • WRHHD304A Design and apply long hair design finishes <p>and either</p> <ul style="list-style-type: none"> • WRHHC306B Combine haircut structures on women <p>or</p> <ul style="list-style-type: none"> • WRHHC307B Combine haircut structures for traditional and classic designs on men
SIHHHDS408A Make wigs and hairpieces	WRHHD408A Make wigs and hairpieces	<p>E</p> <p>Updated and equivalent to WRHHD408A</p>
Hair Science		
SIHHHSC301A Apply the principles of hairdressing science	WRHHS301A Apply the principles of hairdressing science	<p>E</p> <p>Updated and equivalent to WRHHS301A</p>
SIHHHSC302A Identify and treat hair and scalp conditions	WRHHS302A Consult with clients and treat hair and scalp conditions	<p>E</p> <p>Updated and equivalent to WRHHS302A</p>
SIHHHSC403A Apply knowledge of hair and scalp problems to trichological consultations	WRHHS403A Apply knowledge of hair and scalp problems to trichological consultations	<p>E</p> <p>Updated and equivalent to WRHHS403A</p>

SIHH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHHSC404A Perform trichological assessments	WRHHS404A Perform trichological assessments	E Updated and equivalent to WRHHS404A
SIHHHSC405A Apply the principles of nutrition	WRHHS405A Apply the principles of nutrition	E Updated and equivalent to WRHHS405A
SIHHHSC406A Develop and apply scalp treatment therapies	WRHHS406A Develop and apply scalp treatment therapies	E Updated and equivalent to WRHHS406A
Industry		
SIHHIND201A Maintain and organise tools, equipment and work areas	WRHCS202B Maintain tools and equipment WRHCS204A Maintain and organise work areas	E New unit-equivalent to the combined content of the following units: WRHCS202B and WRHCS204A
SIHHIND202A Develop hairdressing industry knowledge	WRHCS207A Develop hairdressing industry knowledge	E Updated and equivalent to WRHCS207A
SIHHIND303A Coordinate clients and services		N New unit-no equivalent in WRH06
SIHHIND304A Develop and expand a client base		N New unit-no equivalent in WRH06
SIHHIND305A Hone and strop straight razors	WRHCS203A Hone and strop straight razors	E Updated and equivalent to WRHCS203A
SIHHIND306A Participate in a session styling team		N New unit-no equivalent in WRH06
Occupational Health and Safety		

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHOHS201A Apply salon safety procedures	WRHCS205A Follow personal health and safety routines at work	<p>N</p> <p>Updated and expanded to include the content of WRHCS205A plus basic safety and emergency procedures that comply with National Health and Safety Commission guidelines</p>
Technical Leadership		
SIHHTLS401A Provide technical leadership within the hairdressing context		<p>N</p> <p>New unit-no equivalent in WRH06</p>
SIHHTLS402A Research and utilise hairdressing trends to advance creative work		<p>N</p> <p>New unit-no equivalent in WRH06</p>

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHTLS403A Work as a session stylist	WRHHD406B Work as a session stylist	<p>N</p> <p>Updated unit and not equivalent to WRHHD406B-Elements 5 and 6 removed.</p> <p>Previously contained the following pre-reqs:</p> <ul style="list-style-type: none"> • WRHHD303A Design and apply short to medium-length hair design finishes • WRHCL302B Colour and lighten hair • WRHCL303B Design and perform full and partial highlighting techniques • WRHCL304A Perform colour correction • WRHCR302B Perform chemical curling and volumising services • WRHCR303B Perform chemical straightening and relaxing services <p>and either</p> <ul style="list-style-type: none"> • WRHHC306B Combine haircut structures on women <p>or</p> <ul style="list-style-type: none"> • WRHHC307B Combine haircut structures for traditional and classic designs on men
SIHHTLS704A Provide creative leadership to the hairdressing industry		<p>N</p> <p>New unit-no equivalent in WRH06</p>
SIHHTLS705A Conceive, develop and realise innovative hairdressing concepts for media		<p>N</p> <p>New unit-no equivalent in WRH06</p>

SIH11 Unit code and title	WRH06 V2 Unit code and title	Nature of Relationship E = equivalent N = not equivalent
SIHHTLS706A Conceive, develop and realise innovative hairdressing concepts for events		N New unit-no equivalent in WRH06
SIHHTLS707A Plan and deliver professional hairdressing presentations		N New unit-no equivalent in WRH06
SIHHTLS708A Originate and refine hair design concepts		N New unit-no equivalent in WRH06
SIHHTLS709A Establish, negotiate and refine hair design concepts for briefs		N New unit-no equivalent in WRH06

The following units of competency from WRH06 are not included in the SIH11 Training Package:

- WRHCS201A Prepare clients for salon services
- WRHCL201A Apply temporary hair colour and remove residual colour products
- WRHWP201A Assist colleagues providing multiple salon services a team member
- WRHWR302A Operate effectively as a hairdresser in a salon work team
- WRHHS407A Perform hair loss diagnosis
- WRHHS408A Design and provide nutritional therapies
- WRHHS409A Design and apply hair loss therapies
- WRHSM501A Manage hairdressing services and sales and sales delivery
- WRHSM502A Promote a hairdressing business

Qualifications mapping

The following table shows the relationship of the SIH11 qualifications against the WRH06 qualifications.

SIH11 qualification code and title	Relates to	Nature of Relationship
SIH20111 Certificate II in Hairdressing	WRH20109 Certificate II in Hairdressing	<p>SIH20111 replaces WRH20109 as the intent of the qualification remains unchanged.</p> <p>The total number of units required complete this qualification remains at 13 units.</p> <p>The number of core units has decreased from 9 to 8 units.</p> <p>The number of elective units has increased from 4 to 5 units.</p>
SIH30111 Certificate III in Hairdressing	WRH30109 Certificate III in Hairdressing	<p>SIB30110 replaces WRH30109 as the intent of the qualification remains unchanged.</p> <p>The total number of units required to complete this qualification has increased from 29 to 32 units.</p> <p>The number of core units has increased from 23 to 26 units.</p> <p>The number of elective units remains at 6 units; of which 3 must be chosen as one of 2 specialisation groups.</p>
SIH40111 Certificate IV in Hairdressing	WRH40109 Certificate IV in Hairdressing	<p>SIH40111 replaces WRH40109 as the intent of the qualification remains unchanged. A more flexible approach to packaging has been adopted.</p> <p>New units that build on specialised technical skills and technical leadership have been included.</p> <p>The total number of units required complete this qualification remains at 11 units.</p> <p>The number of core units has decreased from 7 to 2 units.</p> <p>The number of elective units has increased from 4 to 9 units.</p>
	WRH40209 Certificate IV in Trichology	Deleted and no equivalent in SIH11

SIH11 qualification code and title	Relates to	Nature of Relationship
SIB50210 Diploma of Salon Management	WRH50109 Diploma of Hairdressing Salon Management	<p>SIB50210 replaces WRH50109 as the intent of the qualification remains unchanged.</p> <p>This qualification is imported from the SIB10 Beauty Training Package and was developed based on WRH50109 and updated to expand its coverage across other personal services such as beauty and spa industries.</p> <p>The total number of units required to complete this qualification remains at 10.</p> <p>The number of core units remains at 6.</p> <p>The number of elective units remains at 4.</p>
SIH70111 Vocational Graduate Certificate in Hairdressing Creative Leadership		<p>This new qualification has been developed to reflect the role of creative/artistic directors.</p> <p>The total number of units required to complete this qualification is 6.</p> <p>The number of core units is 4.</p> <p>The number of elective units is 2.</p>

SIH11 Training Package modification history

Version	Release Date	Comments
1	NA	<p>Primary release</p> <p>SIH11 replaces the WRH06 Version 2.2 Hairdressing Training Package</p>